

WORLD STANDARDS Review

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PJR Achieves ISO 37001 Accreditation

On October 11, 2019 Perry Johnson Registrars became the first North American headquartered registrar to be recommended for ANAB accreditation to the global Anti-Bribery Management System (ABMS) standard—ISO 37001.



In the ever changing world of business and commerce, the need for trust and honesty has never been more paramount. Industries as diverse as construction, financial trading, and education have all been victim to incidents of bribery and the shadow of mistrust that it casts. An international standard to combat bribery was long needed and was finally realized on October 15, 2016 when ISO 37001 was first published.

ISO 37001 was developed by ISO Project Committee 278 and drew from past efforts by the International Chamber of Commerce, the Organization for Economic Cooperation and Development, and Transparency International to develop a workable standard for bribery system management. Transparency International's work in this matter was particularly important in its publication of the annual "Corruption Perception Index" – a key factor used by certification bodies in determining required audit time for assessing an applicant's ABMS program.

(37001 CONTINUED ON PG 3)

E-Stewards V.4 – What's Happening?

A tentative publication date for Version 4.0 of the e-Stewards standard has been announced: February 25th, 2020. An 18-month implementation period will follow publication before 3.1 is rendered obsolete. Changes between 3.1 and 4.0 include:

- 4.0 is shorter and more easily understood
- Less prescriptive (but still rigorous) requirements
- Incorporation of new Basel Convention trade rules
- A separate ISO 14001 certificate is now required (no longer embedded in the e-Stewards standard)
- A separate data security certification will now be required (i.e. NAID) starting 7/1/2022
- Copies of the new version will be available for free
- A new Guidance Document will be provided

(V.4 CONTINUED ON PG 4)

**What's HOT
in the Registry?**

ISO 9001
AS9100
ISO 45001



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ISO 20000-1: Preparing For A Transition



As of September 30th, 2018, the transition period for ISO 20000-1:2018 has begun. Currently-certified clients will have until September 30th, 2021 to transition before the old standard becomes invalid. The primary changes to the standard are intended to guarantee service management integration and alignment with a range of corporate strategies. Through this, services management system performance should be more effective for organizations, customers, and suppliers. New to the standard is the High Level Structure (HLS) already found as a common thread throughout the other new ISO standards, from 9001:2015 to 27001:2013. This will allow the most seamless integration of systems throughout an organization's management.

For full details on what changes have been made between the 2011 and 2018 versions of the ISO 20000-1 standard, visit our website at www.pjr.com or call (248) 358-3388. ♦

Meet Your New PJR Team Members!

Perry Johnson Registrars keeps growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients! ♦



Ezra Wasilewski
Administrative Assistant



Tammi Wilson
Accounts Payable Specialist



Amy Burkhardt
Project Manager



Katarina Gilpin
Administrative Assistant



Alison Bulloch
Audit Support Asst. Mgr.
& OASIS Administrator

Promotions

Alison Bulloch has been promoted to the Audit Support Assistant Manager & OASIS Administrator. In addition to her current Aerospace responsibilities, she will now oversee the ASA's. Alison is a great asset to the logistics department and we are excited to see her grow in her new position. ♦

Client Spotlight:



PC Survivors of Mass

RESPONSIBLE RECYCLING OF ELECTRONICS & COMPONENTS
SECURE ON-SITE HARD DRIVE DATA DESTRUCTION SOLUTIONS
342 Circuit Street, Unit 4 Hanover, MA 02339
www.pcsmass.com Toll Free (844) 514-5093



Located in their 22,000 square foot warehouse headquarters in Hanover, Massachusetts, PC Survivors of Massachusetts, LLC is an R2 & RIOS Certified Responsible Recycler of Electronics including Secure Data Destruction. With experience in handling consumer needs from On-site Hard Drive, Solid State Drive, Data Shredding, and Asset Management. They credit their R2 & RIOS Certification through PJR for helping to demonstrate their commitment to the highest and most responsible standards in recycling and data destruction. "Since achieving R2 Certification in 2012 and RIOS Certification in 2014, [certification] has set us apart from many of the competitors we started out with back in 2005," said Lisa Bacewicz, PCS of Mass CEO.

Key to PCS success are their "4 Pillars of Excellence": Customer Service, Environmental Integrity, Data Security, and Employee Safety. Owners Lisa and Charles Bacewicz both work fulltime in the warehouse to monitor every aspect of their business from start to finish, from answering the telephone and web inquiries to monitoring client service provision plans through the issuance of documents such as a Certificate of Recycling and Certificate of Data Destruction. According to Lisa Bacewicz, partnering with PJR for their dual Certifications was a pleasure – "They have been tremendously supportive of our company's Certification journey and vision."

With aims of continuing to set themselves apart from the competition through Certification and participation in Small Business and Women Business Enterprise programs within the Commonwealth of Massachusetts, PCS of Mass will monitor the trends, needs, and challenges of the Electronics Recycling and Data Destruction industry and adapt accordingly. To learn more about R2 and RIOS Certifications visit PJR at www.pjr.com. ♦



(37001 CONTINUED FROM PG 1)

ISO 37001 addresses bribery from three key aspects – prevention, detection, and response. Specified prevention controls include mandatory bribery training programs, establishment of an anti-bribery policy, and mandatory contract provisions for suppliers/business associates. Required detection controls include establishment of an Anti-Bribery Compliance function (team), regular completion of Bribery Risk Assessments, and mandatory whistleblower protections. In the unfortunate event of a bribery incident, ISO 37001 has requirements that pertain to investigation and resolution of the incident. These include independent assessment of the incident by empowered assessors, protection confidentiality for informants, and independent evaluation of results.

As ISO 37001 is an "Annex SL" rooted document it can easily be aligned to any other ISO published standard (including ISO 9001, ISO 14001, and ISO 45001.) Accordingly, it contains many requirements that should be very familiar to users of these standards. Many familiar requirements such as management review, internal audit, corrective action, and documented information are found in ISO 37001.

ISO 37001 is an attractive certification option to any organization, but it is particularly relevant to those organizations who operate in industries or regions with a reputation (warranted or not) for bribery. ISO 37001 certification shows a firm commitment to business ethics and fairness in all dealings. ♦

(V.4 CONTINUED FROM PG 1)

- The number of definitions will increase
- Producer requirements will be extended
- Tolling is allowed (but regulated) in 4.0
- Noise monitoring has been added
- Annual sampling has been reduced in some cases
- Outdated battery testing will be more flexible
- Onsite downstream audits will now be every 3 years
- Appendices on a variety of subjects were added



As further details on the updated standard become available, PJR will keep you notified. Make sure to subscribe to our newsletter by visiting www.pjr.com and entering your email into the subscription box at the bottom left of the page. ♦

A Note Regarding Advertising Multi-Site Certification

Please note: If your organization has only certified one out of several sites, this fact must be made obvious on any website contents or social media posts. The address of the certified site must be clearly stated in conjunction with any claims of certification or use of PJR or Accreditation Body logos to avoid the misconception that all sites are certified. For clarification please contact your scheduler. ♦

Certified Client Search Engine

PJR is excited to announce our new and improved certified client search engine! Determining a client's certification status is easier than ever with our newly-released searchable database. Visit our website to learn more at www.pjr.com/about-pjr/pjr-clients!



www.pjr.com

FREE Training! Exclusively From PJR!

PJR continues to expand their webinar topics to include: "ISO 45001 Overview" to "ISO 13485:2016 Overview"! Check out PJR's current webinar schedule at www.pjr.com. Registration is easy. ♦

The laptop screen shows the PJR website with the following content:

- PERRY JOHNSON REGISTRARS, INC.**
- Your Partner For Quality Certification**
- Upcoming Webinars:**
- PJR is hosting a series of FREE, educational webinars in the coming weeks and months.
- Check out what's coming up below!
- Wednesday, December 18 at 11:00am EST
- "What to Expect During Your Stage 1 Audit" – [Click to Register!](#)

Upcoming Webinars:

Wednesday, December 18th

What to Expect During Your Stage 1 Audit

Wednesday, January 15th

The Interaction of Processes and its Importance to a Successful Audit

More dates can be found on our website at: www.pjr.com



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