

# WORLD STANDARDS Review

A Publication of Perry Johnson Registrars, Inc. – Your Partner in Quality

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## *Easing Into The New Normal – Returning To Work Post COVID-19 – What's Your Game Plan?*

As stay at home orders and travel restrictions begin to relax, it's time to start planning how you and your organization will be returning to work safely and effectively. At PJR, we are committed to keeping our employees, customers, and suppliers safe while working with one another to support our businesses. In response to the new operational needs created by the risk of pandemics, we have created The Returning to Work Game Plan, based on guidelines from the Centers for Disease Control and Prevention and World Health Organization.

This set of FREE resources is available to help your organization plan for a return to work, including an Overview, Game Plan, and even a Virtual Self-Assessment Tool! [Click Here](#) to learn more about this new program. ♦

## *PJR Commitment*

As an international company with a global network of over 1,000 employees spanning 12 countries, we are committed to making the workplace a welcoming place for all. We're dedicated to upholding the virtues of diversity, equal opportunity, & respect.

Discrimination has no place in the Perry Johnson Family of Companies. Only together will we be able to reach our full potential. ♦

## *Virtual Audits*

The ongoing COVID-19 pandemic has meant a shift in audit and certification needs, and PJR is here to ensure all clients avoid a lapse in certification despite the difficulties posed by travel and visitor restrictions. We are happy to share, however, that our efforts toward developing a virtual audit program have proved successful, with over 1,100 worldwide completed virtual audits since we began offering them in late March.



Visit our website for more great resources and details about how PJR's virtual audits can work for you. These include a [comprehensive overview](#) as well as a popular [webinar](#). Questions or concerns about your upcoming audits, or just want to know more about this exciting new option? Call PJR at (248) 358-3388 or email us at [pjr@pjr.com](mailto:pjr@pjr.com). ♦

## *What's HOT in the Registry?*

ISO 9001  
ISO 13485  
AS9100



## IN THIS ISSUE:

Easing Into The New Normal - Returning To Work Post COVID-19 - What's Your Game Plan.....	1
PJR Commitment.....	1
Virtual Audits.....	1
Working From Home: Best Practices.....	2
Have You Tried Our Free Training?.....	2
Meet Your New PJR Team Members!.....	2
Client Spotlight: Global Resale.....	3
e-Stewards Transition.....	3
Career Opportunities.....	4
FREE Training! Exclusively From PJR!.....	4



## PERRY JOHNSON REGISTRARS, INC.

**World Headquarters**  
755 W. Big Beaver, Suite 1340  
Troy, Michigan 48084

**Phone:**  
1-800-800-7910 or  
(248) 358-3388

**Email:**  
pjr@pjr.com

**Website:**  
www.pjr.com

**Publisher:**  
Terry Boboige

**Editors:**  
Tami Carr • Shannon Reed

**Writers:**  
Amy Wayne

**Layout & Design:**  
Jason Millbrand

**Contributor:**  
John Laffey

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## Working From Home: Best Practices

The global COVID-19 crisis has understandably meant significant changes in many employees' work landscape. Those who can are largely working remotely from home offices – but a pandemic does not mean that security risks aren't still present! Make sure you and your team are up-to-date on the latest best practices for those working from home, including everything from internet connection security to protecting hardware and other resources.

PJR's own John Laffey has developed a whitepaper on the topic, as well as, a comprehensive webinar overview. Please click on the blue links below and take these helpful tips into account while staying productive at home! ♦

- [Whitepaper](#)
- [Webinar](#)

## Have You Tried Our Free Training?

A cornerstone of PJR's value-added philosophy has always been our free training resources; we are excited to offer a NEW ISO 45001 Clause-by-Clause course online – FREE! A comprehensive look into the successor to OHSAS 18001, this course designed by EHS Program Assistant Manager Austin Matthews will help participants gain familiarity with what's new in the Occupational Health & Safety certification world. To learn more, [Click Here!](#)

PJR also continues to offer several other courses on ISO 9001 and R2 – visit our website to [Register!](#) ♦



## Meet Your New PJR Team Members!

Perry Johnson Registrars keeps growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients! ♦



**Stone Zhang**  
Internet Marketing Specialist



**Stephanie Zaccardelli**  
Audit Program Coordinator



**Juliana Missine**  
Audit Program Coordinator



**Sean Barcino**  
Sales Intern/  
Progress Initiator

## *Client Spotlight:* **GLOBAL RESALE**

Headquartered in Austin, Texas, Global Resale is an internationally renowned supply chain company focused on maximizing the value of replaced and refreshed IT assets. By partnering with leading manufacturers, carriers, retailers, resellers, and enterprise accounts, Global Resale is capable of fully handling worldwide reverse logistics needs from transportation and inventory to data sanitization and recycling. Beyond their Texas headquarters, Global Resale has grown tremendously and spread into the European market with a center of excellence in Braintree, Essex, England.

With service offerings as robust and extensive as they are, it should be no surprise that Global Resale is heavily invested in ensuring quality offerings to clients with not only certifications to ISO 9001:2015 and ISO 14001:2015, but OHSAS 18001:2007, R2 Rev.7, and ISO 27001:2013. Through their thorough Quality Management System, Global Resale effectively demonstrates to stakeholders, employees, and customers alike that products and services needed by partners and their clients are consistent, safe, and reliable. Having a reputation for such consistency helps improve efficiency while also supporting new business.

After recently announcing acquisition of CFA Trading Limited – the largest authorized Microsoft refurbisher in Europe – Global Resale plans to continue pursuing its strategy of organic growth and acquisition to drive revenue opportunities. The company's philosophy to stand out from others in the industry while striving to meet and exceed customer expectations is sure to lead them to further success in the future. "We are proud of our achievement to successfully meet the requirements of re-certification including the transition from OHSAS 18001 to the International Occupational Health and Safety Management Standard ISO 45001," stated Chris Farrell, the General Manager of Global Resale Europe. "I would like to thank all of our committed employees who contribute to the continued growth and success of the business." ♦

# GLOBAL RESALE



SHOP COMPUTERS



SHOP WIRELESS



SHOP DATA CENTER

## *e-Stewards Transition*

Are you ready for e-Stewards V4.0? The August 24, 2020 cutoff date for audits to V3.1 of the standard is fast-approaching; make sure your audit is scheduled! After August 24 of this year, e-Stewards clients will have a full year - until August 24, 2021 – to successfully transition to the new version of the standard before their certificate is withdrawn.



PJR is ready to help ensure a smooth transition for all clients; make sure you've checked out the e-Stewards V4.0 webinar hosted by EHS Program Assistant Manager, Austin Matthews, and reach out to your scheduler if you have not already done so. Should you be interested in pursuing e-Stewards certification for your organization, contact us at (248) 358-3388 for a Project Manager in your area or request a quote at [www.pjr.com](http://www.pjr.com). ♦



## Career Opportunities

Perry Johnson Registrars, Inc. is seeking customer service oriented candidates to provide various administrative support function for one of multiple available positions.

### Responsibilities include (but are not limited to):

- Answering incoming calls and responding to inquiries
- Maintaining front desk operations
- Document scanning, printing, and filing
- Generating and maintaining records
- Interacting with and supporting multiple departments

### Desired Qualifications:

The right candidate will possess strong written and verbal communication skills, thrive in a fast-paced environment, and present themselves in a professional manner to all customers and staff. Must be able to multi-task, operate a multi-line telephone system, and use a computer (Microsoft Word, Excel, and Power Point).

### Preferred Experience:

- 2+ years customer service
- 2+ years office experience
- High school diploma required
- Some college preferred

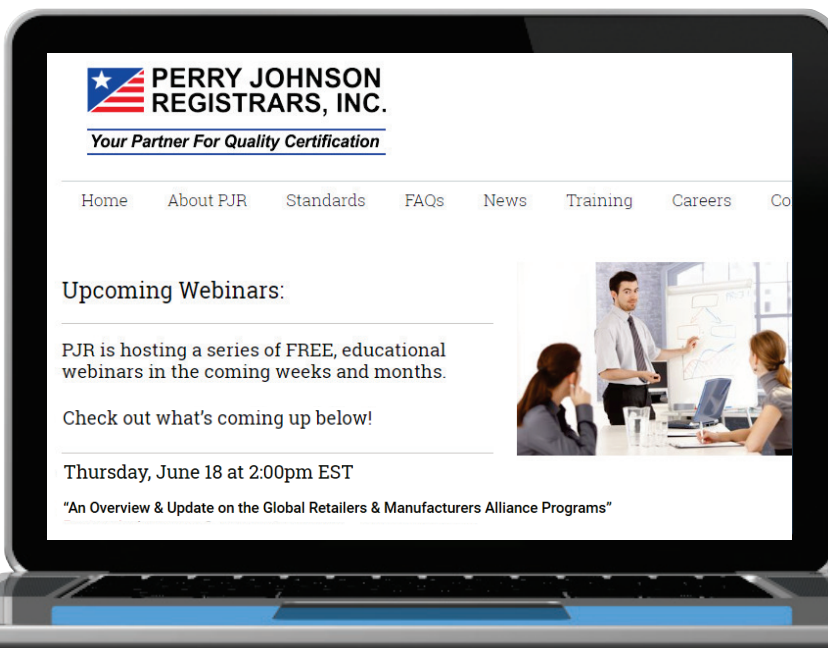
We are an equal opportunity employer. All qualified applicants will be considered regardless of their protected veteran, disability, or other protected status. ♦

## Working Together



## FREE Training! Exclusively From PJR!

PJR continues to expand their webinar topics to include: “ISO 45001 Overview” to “ISO 13485:2016 Overview”! Check out PJR’s current webinar schedule at [www.pjr.com](http://www.pjr.com). Registration is easy. ♦



### Upcoming Webinars:

#### Thursday, June 18

An Overview & Update on the Global Retailers & Manufacturers Alliance Programs

#### Thursday, June 26

e-Stewards V.3 Overview

More dates can be found on our website at: [www.pjr.com](http://www.pjr.com)



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