WORLD STANDARDS

Review

A Publication of Perry Johnson Registrars, Inc. – Your Partner in Quality





AS9100 Rev. D Transition

As9100:2016 series of standards has been postponed until later this year. The International Aerospace Quality Group (IAQG) has agreed to align transition to the forthcoming revised As9100:2016 series standards with the International Accreditation Forum's (IAF) Resolution 2013-15, which requires transition to the ISO 9001:2015 quality management system (QMS) standard no later than 15 September 2018. The delay in the standards publication has NOT impacted the transition deadline. It has and will remain September 15, 2018.

This means that PJR will be re-issuing certificates to reflect the expiration date of September 14, 2018. In accordance with IAQG OPMT ICOP Resolution 131, where a certificate is issued or re-issued to an AQMS standard that is prior to 2016 editions, PJR will ensure that the expiration date on the certificate and the OASIS database does not exceed September 15, 2018. Upon successful completion of the transition audit, the certification expiration date will be readjusted to reflect the original three-year certification cycle. If transition occurs on a recertification audit, a new certificate with a three-year validity period will be issued.

The AS9100:2016 series of standards will be published concurrently across Americas, Asia-Pacific, and European sectors. The timing of this concurrent release will result in the AS9100:2016 publishing starting in September 2016, 9101 and 9110 in November 2016 and 9120 in December 2016; given a worst case scenario. Efforts are being made to shorten the publication time spans and publish concurrently as soon as possible.

(AS9100 CONTINUED ON PG 4)



What is ISO/IEC 20000?

SO International Standards are strategic tools for business that reduce costs by minimizing waste and errors while increasing productivity. Much like ISO 9000, ISO/IEC 20000 is an international standard that allows companies to demonstrate excellence and prove best practice. ISO 20000 was launched in 2005 as the replacement for BS15000, and is the first formal worldwide standard specifically aimed at IT Service Management.

ISO 20000 ensures that companies are able to continuously improve their delivery of IT services, but it is not limited to just IT companies. ISO 20000 is more about creating a higher standard of Service Management. Any company looking to prove that it has implemented and uses best practices, across their organization, would benefit from ISO 20000 Certification. A formal certification will help to drive consistency throughout the marketplace, and shows optimization of operational processes. It can increase the number and complexity of services offered without compromising the quality of services delivered, as well as boosting customer demand within the scope of existing services that are offered.

(ISO 20000 CONTINUED ON PG 5)



ISO 9001

AS9100

ISO 14001



IN THIS ISSUE:



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ISO 9001:2015 Preparing for a Successful Transition

The ISO 9001 standard is the most widely recognized quality management system that can be used in industries of any size and type. The standard is now facing big changes with the most recent update, and organizations will have three years to adapt.

The dynamic nature of the industries that utilize ISO 9001 requires the standard to constantly evolve with them. In addition, a push for consistency and increased comprehensibility within the ISO 9001 standard has resulted in the need for the simplification of language. Lastly, more and more sectors and industries want a simplified approach to multiple certifications, thus requiring improved cross-compatibility between standards.

Key changes to ISO 9001:2015 include an increased emphasis on risk management and involvement of leadership in oversight of the quality management system. Several procedural requirements have been removed; in some cases, they have been replaced with requirements for documented information. Due to the increased role of leadership with the management system, the explicit requirement for a management



representative has been removed. An analysis of these changes has shown them to be quite manageable with proper planning and preparation.

Transitioning does not require a complete overhaul of your organization's current system. It is perfectly acceptable to maintain your procedures, quality manual, etc. if they fit your business and how you operate.

PJR recommends some form of transition training for your staff. The level of detail of that training is a decision left to management. It is entirely possible that much of your staff will not be impacted by the company's transition.

Right now, your organization can prepare for a successful transition by:

- Having management fully review the ISO 9001:2015 standard to identify gaps that must be addressed
- Create a plan of implementation with assigned responsibilities
- Update all quality management system documents where changes to the processes have been made.
- Complete transition/awareness training
- Perform a full system internal audit followed by a Management Review Meeting
- Corrective actions for all internal audit findings should be complete or in process
- Coordination with PJR for planning of transition arrangements

Remember, PJR will continue to provide timely updates on the transition process, and will endeavor to enable our clients as smooth a transition as possible. ◆

Cyber Security for Electronic Medical Devices

Ith electronic medical devices capable of logging and storing more and more data on device use and patient health, cybersecurity threats to electronic medical devices are growing. Even the FBI recently warned the industry that this will create a rich environment for cybercriminals to exploit.

Cyberattacks on medical devices may compromise not only the safety of patients, but also the security of hospitals and healthcare networks. Electronic protected health information is enormously valuable to cyberthieves, who can use stolen data for insurance fraud, identity theft and other crimes. But perhaps most importantly, the potential harmful threat to patients is all too real.

What can you do now to prepare? Become ISO 27001 certified!

Contact PJR for more information on ISO 27001 - Information Security Management System Certification for a Project Manager in your area via email at pjr@pjr.com or via phone at 1-800-800-7910. ◆





Did You Know?

According to the White House, the Obama Administration is "working to implement a Cybersecurity National Action Plan (CNAP) that takes near-term actions and puts in place a long-term strategy to enhance cybersecurity awareness and protections, protect privacy, maintain public safety as well as economic and national security, and empower Americans to take better control of their digital security".

Every government agency is now required to identify and prioritize their IT assets based on value and most at-risk, and the Department of Homeland Security is increasing the amount of Federal civilian cyber defense teams to a total of 48, a dramatic increase.

Please contact PJR and we can assist your organization in their quest for information security certification. ◆

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(AS9100 CONTINUED FROM PG 1)

The table below shows the new transition timelines.

	New timeline
Publication of all 91XX:2016 standards	September 2016 – AS9100:2016 November 2016 – AS9101:2016 and AS9110:2016 December 2016 – AS9120:2016
Auditor transition training available	Targeted for November 2016
OASIS NextGen database available. Companies can begin audits to the 91XX:2016 standards	Beginning in December 2016 TBD, depending on PJR's transition plan
All audits must be to the 91XX:2016	June 2017 – no change from original
All 91XX:2009 standards certification expire	September 4, 2018 – no change from original

When PJR can start auditing to the new versions of the standards depends on when PJR has transitioned to the new requirements. Considering the above timelines, the transition period for both PJR and its certified clients will be particularly short. PJR will make every possible effort to be able to start auditing to the AS9100:2016 series of standards as soon as PJR completes its own transition to the new requirements and its auditors successfully complete the training. Please recognize that it will take a lot of coordination efforts not only from PJR and its oversight bodies, but also you as a certified organization. Therefore, you are strongly encouraged to review the ISO 9001:2015 to begin your transition activities and be ahead of the game.

Finally, the IAQG Other Party Management Team (OPMT) will be releasing Supplemental Rule SR-003 for transition to all stakeholders in the industry. We expect that SR-003 will mandate additional time to be added for all transition audits, including recertifications. This may potentially mean another audit crunch accompanied by limited auditor resources that was seen industry wide during the transition to the previous versions of standards. Thus, PJR encourages its certified organization to plan ahead and transition successfully in ample time before the transition deadline.

PJR recently had a webinar conducted by Buddy Cressionnie. Buddy is the Americas Aerospace Quality System Committee (AAQSC) chair and Americas leader of Requirements, Projects, and AS9100. He is active in standards development including being a liaison member to ISO/TC 176 WG24 in writing ISO 9001:2015 and US Technical Advisory Group (TAG) where he serves on the US TAG Interpretations Committee. If you were unable to attend the webinar, you will find this recorded webinar on PJR's website by clicking the following link: www.pjr.com/pastwebinars Key Changes AS91xx:2016.

Stay tuned....We will keep you updated on any latest transition developments. ◆

Client Spotlight: Fortune Group



Perry Johnson Registrars, Inc. would like to congratulate one of our Responsible Recycling (R2) certified clients, Fortune Group for earning the 2015 AT&T Supplier Sustainability Award. AT&T recognizes companies who have a positive environmental impact and within the last year alone Fortune Group helped to handle the recycling of 54 million pounds of material generated by AT&T.

Fortune Group started out in 1985 as a small scrapyard in Brooklyn, New York. Today they are a privately held company that operates 20 facilities throughout the United States and Mexico. They have grown to become one of the largest buyers and recyclers of metals, plastics and electronics in their industry. They strive to provide their customers with the best service possible, while still maintaining environmental responsibility. This has led them to

develop relationships with many Fortune 500 companies including AT&T.

Fortune Group understands the importance of being Responsible Recycling (R2) certified because it helps them to ensure they can provide a standardized and consistent level of service to their customers. To learn more about Fortune Group visit their website at www.fortunegroup.net. To learn more about Perry Johnson Registrars and the benefits of our EHS program, visit our website at www.pjr.com or call us at 1-800-800-7910.



(ISO 20000 CONTINUED FROM PG 1)

If your organization is looking to showcase its dedication to excellence in managing services, increasing quality of services and customer satisfaction, ISO 20000 Certification is the answer. Many companies have already been certified, including Deloitte Consulting, Florida Dept. of Revenue, Lockheed Martin Information Systems & Global Solutions (IS&GS), Unisys Corporation Federal Systems, Vector Planning & Services, INC (VPSI) and Soft Tech Consulting Inc.

If you'd like to learn more about ISO 20000 and how Perry Johnson Registrars can benefit your company, contact John Laffey at jlaffey@pjr.com or call **1-800-800-7910** for a Project Manager in your area. ◆

Meet Your New PJR Team Members!

Perry Johnson Registrars Keeps Growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients!



ALISON BULLOCH Receptionist



ALI ROYAL Recruiter & Auditor Qualifications Coordinator



COURTNEY BAKER Audit Program Coordinator



REBECCA HOUSE Collections Coordinator



AGGIE ADAMS Food Safety Program Coordinator



AUBREY ELLIOT **Professional Assistant**



TABETH SNELL Certificate Coordinator



MARK PSCIUK Project Manager

Personnel Changes

We would like to congratulate Jessica Dzienis who is assuming the role of International Sales Coordinator Supervisor and will be overseeing over the Sales Coordination department.



Kayla Liczbinski is moving to a newly developed role within our organization as Training & Development Manager. Some of her new responsibilities will be enhancing the on-boarding process and building new training programs for employees and contractors alike!



Courtney Baker started with PJR on February 19th. She has recently been promoted from her position at the front desk to her new position as an Audit Program Coordinator.

Career Opportunities

PJR is currently seeking qualified auditors in the following fields and locations. We believe in maintaining an exceptional quality of life by reducing the amount of travel for our auditing staff and by increasing our audit team. We strive to meet this goal.

QMS Auditors:

Seeking individuals for subcontract ISO 9001 auditing in Illinois and Utah. Minimum of 2 to 3 years work experience and undergraduate degree preferred but not required. Ideal candidate will have also passed the ISO 9001 Lead Auditor course. Candidate will be trained in field auditing for quality management systems. Travel required.

Environmental Specialist:

Seeking bright, hard-working, articulate individuals for subcontract environmental (ISO 14001 and OHSAS 18001), e-Stewards, R2, and RIOS auditing on both the East Coast and the West Coast. Minimum 3 to 4 years working experience in the environmental field and strong presentation skills is a must. An undergraduate degree is required preferably an environmental degree, however science engineering background is acceptable. Experience in ISO 14001 and OHSAS 18001 a must. Travel required. Candidates will be trained to conduct field auditing and also there is potential growth in the very exciting and rapidly growing greenhouse gas carbon emissions field.

Automotive Industry Auditors:

will be IATF recognized auditors.

Seeking a bright, hard-working, articulate individual with strong interpersonal and presentation skills in Metro Detroit to perform automotive manufacturer and supplier audits. Must be able to travel and possess outstanding communication skills both written and verbal. We will develop and train you to become an expert and provide a foundation in ISO 9001 and will sponsor you to pass the automotive industry benchmark program. Your background should include six years in automotive manufacturing out of the last ten years, with at least two years in the field of quality. Highly desired are those with automotive background and certification. Ideal candidates

Written applications can be sent to Recruiter, Perry Johnson Registrars, Inc., 755 W. Big Beaver Rd., Suite 1340, Troy, MI. 48084 or via email to employment@pjr.com, please indicate in the subject line the position applied for. ◆

Attention All Certified PJR Clients!

The PRO-3 has been revised as of 5/26/2016. Please visit our Clients Only site to download version 13.1 and discontinue using any older versions. Thank you!









Call: 248-358-3388 or Visit our website: www.pjr.com

FREE Training! Exclusively from PJR!

PJR continues to expand their webinar topics to include: "ISO/IEC 17021:2015 Overview" to "What to Expect During Your Stage 1 Audit"! Check out PJR's current webinar schedule at www.pjr.com. Registration is easy.



Upcoming Webinars:

Tuesday, September 6th R2:2013 Critical Issues

Wednesday, September 7th

ISO 9001:2015 – Preparing for a Successful Transition – Newly Updated Following the Successful Publication of ISO 9001:2015

Wednesday, September 21st ISO 13485:2016 Overview

Thursday, September 22nd What to Expect During Your Stage 1 Audit

More dates can be found on our website at: www.pjr.com

