



## Virtual Auditing: The Journey So Far

The COVID-19 pandemic is nearing its first birthday, and the world is still learning to adjust to the challenge the virus poses. Among the biggest shifts for the certification industry was the move to virtual and remote audit options. Before the pandemic even made the papers, PJR had begun thinking about virtual audit capabilities as far back as 2018. Once the importance of the “virtual option” became apparent, we quickly pivoted to make the new methods as seamless and effective as possible. With almost a year of experience in using these tactics behind us, we asked PJR audit staff what pointers they might have for a company preparing for their very first virtual or remote audit experience.

- Consider sending your auditor a shop floor plan/map to enable them to better plan out the manufacturing portion of the audit. This will potentially make it easier for you to “take the auditor out” on the shop floor and enable them to know “where they are.”
- Consider sending your auditor a list of procedures (if you have any.) This may make it easier for your auditor to plan out audit questions and establish intended audit trails.
- Most virtual interface platforms come with a testing feature. Make the most of the testing feature and ensure that the interface works on all intended platforms (conference room computer, cell phones, tablets, etc.)
- Consider have a backup software program to use. Some software programs seem behave better on mobile devices, and others work better on computers.
- Consider having multiple backup devices. For example, more than one (fully charged) cell phone for the remote interface of the production areas.
- Be demanding in terms of the auditor's prepared audit plan. You should expect a highly detailed plan that enables you to coordinate your team in an effective manner.
- Take the time to digitize your records if possible.

(AUDITING CONTINUED ON PG 4)

## ISO Programs For Hemp & Cannabis

Among the fastest-growing industries in North America at present is the hemp and cannabis industry. As more states legalize medical and adult-use cannabis and authorize industrial hemp cultivation, the need for certification only grows. While each state and local jurisdiction might have different requirements for quality or safety, ISO certification – such as ISO 9001:2015 – is a universal indicator of quality and commitment to continuous improvement.

To learn more about certifications that might be useful to businesses in the hemp and cannabis sphere, reach out to PJR at [pjr@pjr.com](mailto:pjr@pjr.com) or call (248) 358-3388. ♦

## R2V3 – Transition Clarification

In order to clarify the R2V3 transition process, PJR has released an updated Transition Plan document outlining the steps of the transition for current R2:2013 certificate holders. [Click Here](#) to review the outline, and don't hesitate to reach out to PJR if you require further assistance! ♦

### What's HOT in the Registry?

ISO 9001  
ISO 27001  
ISO 45001



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## Annual Auditor Training

PJR conducted its annual auditor training virtually for the first time from January 27-29, 2021. Each day of training covered different topics, including lessons learned from remote auditing and office/witness audit findings on January 27<sup>th</sup>, EHS subjects such as the transition to R2v3 on January 28<sup>th</sup>, and finally aerospace topics like AS9104/3A requirements on January 29<sup>th</sup>.

During the Annual Training, PJR recognized several standout auditors who went above and beyond for clients in 2020. We commend each of the recipients for their hard work and dedication!



*Kim Wagner*

QMS Auditor of Distinction



*David Siuzdak*

QMS Auditor of Distinction



*Brad Burke*

EHS Auditor of Distinction



*Walt DeMattia*

Automotive Auditor of Distinction



*Courtney Hughes*

Aerospace Auditor of Distinction

We thank all of our auditors and other team members for their patience in using the new virtual format, and we hope to see everyone in person for next year's training! ♦

## FSSC 22000 Version 5.1 Is Here!

The latest update to the FSSC 22000 standard was released in November of 2020, with the intention of incorporating GFSI benchmarking requirements version 2020.1, strengthening the licensing process and Integrity Program, while also making minor editorial changes and amendments to the V5 Scheme requirements. FSSC has made a range of comprehensive documents regarding the new Version available for free download from their website <https://www.fssc22000.com/scheme/scheme-documents-version-5-1>. If you have any questions regarding FSSC certification or how 5.1 may impact your company, reach out to PJR at (248) 358-3388. ♦



## PJR Client Fundraises Despite COVID

At PJR, we love to see our certified clients in all industries giving back to their communities – even more so during a global pandemic!

One recent charitable gesture came from PJR R2 and RIOS:2016 certified client Sunnking, Inc. Based out of Brockport, New York, Sunnking's annual "e-Scrap for Camp" fundraiser generated \$11,761 for Camp Good Days & Special Times. A nonprofit offering both summer camping sessions and year-round programs for families faced with cancer or other life challenges, Camp Good Days & Special Times has a special place in the community.

Despite the pandemic, lockdowns, and layovers, almost 350 area businesses donated used electronics to add to the nearly 120 Western New York children who've been gifted year-round access to the camp in e-Scrap for Camp's ten-year history.

We commend Sunnking for their ongoing community efforts and wish them well in coming years! To learn more about Sunnking, Inc. and the e-Scrap for Camp program, visit their website at [www.sunnking.com](http://www.sunnking.com). For more information on Camp Good Days & Special Times, go to [www.campgooddays.org](http://www.campgooddays.org). ♦



## Annual Awards

Congratulations to all PJR team members who received annual awards during the annual auditor training! 2020 was a challenging year for many reasons, and without you, PJR wouldn't be the same! ♦



**Terry Boboige**  
Executive of the Year



**Corinn Hillman**  
Employee of the Year



**Tami Carr**  
Manager of the Year



**Brandon Abbinante**  
Auditor of the Year



**Karyn McKeown**  
Salesperson of the Year



## Lead Auditor Course

Looking for ISO 9001:2015 Lead Auditor training? Register today for the upcoming June session of PJI's Virtual Lead Auditor course! The rigorous five-day course includes all of the essential skills and knowledge necessary to become a lead auditor. Built on a variety of instruction methods (including a mock audit and case studies), the course runs approximately 8.5 hours per day for the first four days, plus 6 hours on the fifth day and finishing with a 2 hour final examination.

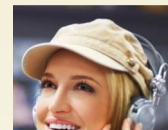
Don't miss this great opportunity – [Click Here](#) to learn more and sign up! ♦



(AUDITING CONTINUED FROM PG 1)

If you have additional questions or concerns about virtual auditing with PJR, we encourage you watch a recording of our comprehensive webinar – “Virtual Auditing – Explaining PJR’s Approach & Expectations” – which is available on [Our YouTube Channel](#) or reach out to us at (248) 358-3388. ♦

## Have You Heard? PJR Has A Podcast!



PJR has officially extended into the realm of podcasting! Check out the newest episodes we've released via PodBean and give them a listen at [www.pjr.com/podcast](http://www.pjr.com/podcast). ♦

## Meet Your New PJR Team Members!

PJR keeps growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients! ♦



**Dylan Boyle**  
Certificate Coordinator



**Ashley Bailey**  
Certificate Coordinator

## FREE Training! Exclusively From PJR!

PJR continues to expand their webinar topics to include: “ISO 45001 Overview” to “ISO 13485: 2016 Overview”! Check out PJR's current webinar schedule at [www.pjr.com](http://www.pjr.com). Registration is easy! ♦



### Upcoming Webinars:

#### Tuesday, March 23

Artificial Intelligence & Digital AI: Focus on Traceability & Ethically Sourced Foods?

#### Monday, April 5

R2V3 Overview

#### Wednesday, April 14

Non-Applicable Clauses, Permissible Exclusions & Exemptions

More dates can be found on our website at: [www.pjr.com](http://www.pjr.com)

