

WORLD STANDARDS Review

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Countdown to the ISO 9001:2015 Transition

On September 15, 2015 – the new ISO 9001:2015 standard was published, and a new era of quality management was begun.

Many of you are concerned about the timeline for transition. The September 15, 2015 publication date means that ISO 9001:2008 will become obsolete on September 14, 2018. This also means that any new certifications issued to ISO 9001:2008 must bear an expiry date of September 14, 2018.



PJR knows that our clients are understandably curious about what this will mean for our offering of ISO 9001:2008 audits. We want to be sure that all of our clients are able to transition their certification without experiencing a lapse of any kind; accordingly we have established March 14, 2017 as the cutoff for the last new certification audits to ISO 9001:2008. Additionally, we have established May 14, 2018 as the deadline for a transition audit to ISO 9001:2015 to be performed.

(ISO 9001 CONTINUED ON PG 6)

ISO 14001:2015 Transition Timeline

Accreditation ISO 14001:2015 was published on September 15, 2015, ushering in change to a standard that had remained unchanged since 2004. Some of the common inquiries regarding the transition are:

How long is the transition period?

- There will be a three year transition period, based on the publication date of the standards.
 - This means the transition period will end on September 14, 2018.

When must our organization have their audit to the new standard?

- A client can transition at any time during this three-year period.
 - ISO 14001:2004 will remain valid until their obsolescence date/end of transition period.
 - Certification to ISO 14001:2004 is equivalent to certification to the 2015 version of the standards during the transition period.

(ISO 14001 CONTINUED ON PG 3)

**What's HOT
in the Registry?**

Responsible Recycling (R2)

ISO 14001

OHSAS 18001



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PERRY JOHNSON REGISTRARS, INC.

World Headquarters
755 W. Big Beaver, Suite 1340
Troy, Michigan 48084

Phone:
1-800-800-7910 or
(248) 358-3388

Email:
pjr@pjr.com

Website:
www.pjr.com

Publisher:
Terry Boboige

Editor:
Tami Carr • Pam Linick
Shannon Craddock

Writers:
Nora Kadoo • Tami Carr
Amanda Wilczak • Joe Krolkowski

Layout & Design:
Jason Millbrand

Contributors:
Lydia Hanna • Scott Jones

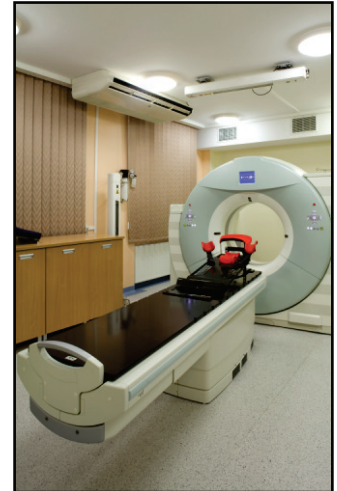
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ISO 13485 Revision Postponed to 2016

The newest version of ISO 13485 will now be published in 2016, rather than the originally scheduled 2015 date. The new draft was not approved in a vote from Working Group members during the last Technical Committee Working Group meeting in July. This means the revision will undergo more changes in order to gain approval.

The new standard calls for more applicability to the entire supply chain in the medical device industry, including suppliers of components and services. Risk management will be a key factor of the standard, as the industry becomes more and more focused on it. Stricter regulations on product safety will be implemented. This includes unannounced audits to ensure the quality and safety is always present at any given time.

A three year transition period will be in place once the ISO 13485 revision is published. The delay in publishing gives your company more time to prepare, while still focusing on daily business operations. To learn more about how you can prepare your company in time for the revision, please give us a call at 1-800-800-7910. ♦



PJR Annual Auditor Training - 2015 Transition



The Perry Johnson Registrar's Annual Auditor Training will take place on December 11th & 12th, 2015 at the PJR corporate headquarters in Troy, Michigan. Auditors travel from all over the world to attend this annual training.

Perry Johnson Registrar's Annual Auditor Training for 2015 will focus on the transition to ISO 9001:2015. Thorough training on this new version will not only familiarize auditors with the changes, but ensure auditor competency, as well.

In addition to the ISO 9001:2015 transition, auditors can also gain valuable training on ISO 14001:2015, AS9100:2016, and a variety of other topics. The presenters scheduled for this year's training include 9100 Sector Document Representative Buddy Cressionnie, PJR Programs and Accreditations Manager Shannon Craddock, and EHS Program Manager Scott T. Jones.

During the training there is also the annual PJR holiday party courtesy of Perry Johnson. Join our team for cocktails, beverages, hors d'oeuvres, dinner, and dessert. Auditors joining us this year for training, please RSVP to Carla Ferlitto-Berch at cberch@pjr.com. ♦

Our organization has a contract but have yet to complete certification – may we still become registered to ISO 14001:2004?

- Companies can continue to get certified to ISO 14001:2004 for 18 months following publication of ISO 14001:2015.
- After 18 months from the publication date, companies can only conduct initial certifications to ISO 14001:2015.

When is the latest that our organization can transition to the new standard?

- In order to ensure that all clients complete the transition on time, clients will be required to have their transition audits by 1 May 2018.
 - This ensures sufficient time for corrective action response by the client and certification review and decision activities by the CB.
 - As an example, a client with an anniversary date in July would need to transition in July 2017, or take their 2018 audit early.

Key Overall Changes in the Standard:

- The emphasis on leadership
- The focus on risk management
- Emphasis on objectives measurement and change
- Communication and awareness
- Fewer prescriptive requirements

In addition to the key overall changes, the following is a more in-depth description of the changes that will need to be addressed during an organizations transition.

- **Strategic Environmental Management** - There is an increased prominence of environmental management within the organization's strategic planning processes.
- **Leadership** - To ensure the success of the system, a new clause has been added that assigns specific responsibilities for those in leadership roles to promote environmental management within the organization.
- **Protecting the environment** - The expectation on organizations has been expanded to commit to proactive initiatives to protect the environment from harm and degradation, consistent with the context of the organization. The revised text does not define 'protect the environment' but it notes that it can include:

- prevention of pollution,
- sustainable resource use,
- climate change mitigation and adaptation,
- protection of biodiversity and ecosystems.

- **Environmental performance** – There is a shift in emphasis with regard to continual improvement, from improving the management system to improving environmental performance.
- **Lifecycle thinking** – In addition to the current requirement to manage environmental aspects associated with procured goods and service, organizations will need to extend its control and influence to the environmental impacts associated with product use and end-of-life treatment or disposal.
- **Communication** – The development of a communications strategy with equal emphasis on external and internal communications has been added.
- **Documentation** – Reflecting the evolution of computer and cloud based systems for running management systems, the revision incorporates the term 'documented information', instead of 'documents' and 'records'. To align with ISO 9001, the organization will retain the flexibility to determine when 'procedures' are needed to ensure effective process control.

To support our client needs during this transition Perry Johnson Registrars, Inc. is offering free training in the form of webinars as well as public seminars over these next months. This training is free so take advantage and register today at <http://www.pjr.com/upcoming-webinars>, or should you wish to speak with a Project Manager in your area call us at 1-800-800-7910. ♦



Client Spotlight: Imageworks

Imageworks Manufacturing, Inc. is a benchmark in the nameplate and printing industry. It has a state-of-the-art manufacturing facility that ensures top quality products and complete customer satisfaction. Image works is an innovative company that is always looking forward. It embraces technology, constant improvement, and a commitment to environmental causes.



IMAGE WORKS
MANUFACTURING INC.

Imageworks holds an ISO 9001 certification, with Perry Johnson Registrars. Since earning certification, Imageworks has seen new business skyrocket. A sales rep at the company said the new advancements have opened new doors, and allowed them to close large deals with ease.

President and CEO of Imageworks, Tom Becker, recently expressed his elation at the improvements certification has brought to the company. Since obtaining ISO 9001 certification, the company has maintained previous accounts, attracted new clients, and has seen a significant growth in sales.

The growth and advancement of Imageworks is due to a company culture that is committed to quality. ISO 9001 certification makes all the difference in ensuring that the highest level of standards are met. To learn more about Imageworks, visit their website at www.imageworksmfg.com. To learn more about Perry Johnson Registrars and the benefits of ISO 9001, visit our website at www.pjr.com, or give us a call at 1-800-800-7910. ♦



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Meet Your New PJR Team Members!

Perry Johnson Registrars Keeps Growing! With the addition of new standards and scopes of registration, our world headquarters team continues to grow! Our goal is to continue to provide value-added auditing and outstanding customer service to all our clients!



BRAD RUTZEL
EHS Specialist



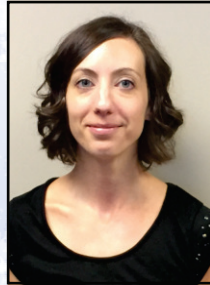
COURTNEY SMITH
Certificate Coordinator



ERIN MOLIANEN
Audit Program Coordinator



DANIEL FERES
Aerospace Auditor



MICHELLE HARRIS
Sales Coordinator



JESSICA ERVIN
Certificate Coordinator



JESSICA PANONE
Administrative Assistant



JESSICA DZIENIS
Sales Coordinator



NICHOLLE MECUM
Compliance Specialist



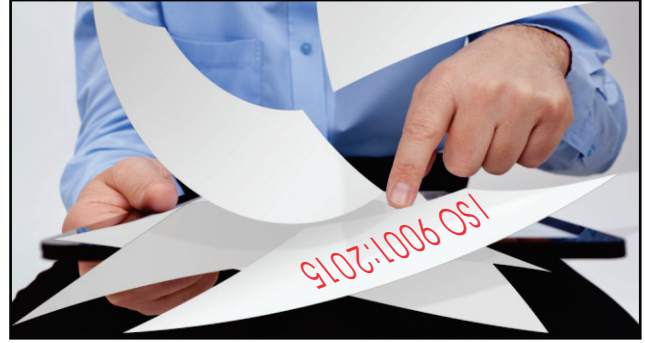
NATALIE CLOUTIER
Lead Processor/Administrative Assistant

PJR Advantages

Perry Johnson Registrars, Inc. is proud to support and promote their clients on social media and through quarterly newsletters. Does your organization do something unique? Do you have best practices you would like to share with the quality community? PJR will provide the platform for you to promote your company! Contact Amanda Wilczak if your organization wishes to be featured in our “Client Spotlight” or wants to find out more about our Client Spotlight program! Amanda can be reached at [1-800-800-7910](tel:1-800-800-7910) or via email at awilczak@pjr.com. ♦

The new standard brings with it a host of improvements and refinements. Among the many things accomplished are the following:

- A streamlined approach that utilizes the Annex SL format. In the near future this will enable companies to pursue multiple certifications without the prior hassle of needing multiple quality/procedures manuals due to differences in standard format;
- New refinements intended to better accommodate service organizations and companies that don't have a tangible product; and
- A further relaxing of firm documentation requirements intended to accommodate companies that have effective methods for controlling their processes beyond procedures.



There are numerous changes within the ISO 9001:2015 standard, but PJR has concluded that most are manageable and represent extensions of ideas that were prior found in ISO 9001:2008. Among the most critical of the changes are the following:

- The introduction of Risk Based Thinking – this idea can trace its roots to what ISO 9001:2008 called Preventive Action. The Risk Based Thinking requirement challenges companies to consider risk as a functioning aspect of all processes and to ensure that they respond appropriately to identified risks;
- The concept of shared Leadership – ISO 9001 has always been intended to be a communal/shared responsibility. With the elimination of the Management Representative position from the standard, ISO 9001:2015 has put this requirement into greater focus. Organizations will be expected to show that they work as a team to operate their quality management system;



- The concept of Interested Parties – Past versions of the standard included consideration of customer and statutory/regulatory requirements. ISO 9001:2015 expands further on this concept with the term “Interested Party.” This new term adds such diverse groups as unions, partners, bankers, and suppliers to the mix. However, this is tempered a bit by a clarification provided by ISO 9001:2015 that states the organization is still responsible for determining which Interested Parties are relevant.

Many of you are also wondering where to turn for help on getting to know the new standard, or learning about how the transition audit process will work. PJR has anticipated your needs, and have a variety of free products to help you. Plans are being made to present this public training seminar in Dallas, Philadelphia, Los Angeles, Chicago, and Troy, MI as well commencing in 2016.

We also offer two informative webinars per month on ISO 9001:2015. These free webinars cover topics such as new audit questions, new points of focus, and how the transition process will be handled. For additional information on the standard or training contact us at [1-800-800-7910](tel:1-800-800-7910) for a project manager in your area. ♦

Career Opportunities

PJR is currently seeking qualified auditors in the following fields and locations. We believe in maintaining an exceptional quality of life by reducing the amount of travel for our auditing staff and by increasing our audit team. We strive to meet this goal.

Project Manager:

Seeking articulate individual for our high growth industry. We are seeking someone with a dynamic personality that has the unique ability to make both outbound calls and has good face-to-face presentation skills that can become one of our top performers. Your strong closing skills are critical to success. One of our new services is in one of the hottest fields in the world! Salary, commission, bonus & long term residual income with potential management development. For immediate consideration send resume in confidence to hr@pjr.com.

QMS Auditor/Customer Relations:

Seeking an individual who has an outgoing personality, and likes dealing with people over the phone. You will act as an ombudsman for our organization. We will teach you from ground up to be a technical liaison in our field. If you would enjoy working with clients via phone and face-to-face, have ability to learn quickly in the field of quality assurance in the manufacturing and the service industries you may be ideal for this position. We will make you one of the world's foremost authorities in our field. Our organization has an extensive training program that would require travel initially for you to develop the knowledge required to be effective in your position. A hard work ethic, self-motivated, positive attitude, strong listening and interpersonal skills are a must. This is a learning environment that is fast paced and requires strong attention to detail. After the initial training period you will be in a teaching role and essentially be a "good will ambassador" for our organization. Analytical skills strong intellectual aptitude and critical thinking is a must. You must be good at establishing common ground and be effective in mediation and establishing "win-win" relationships. This is an entry level position that requires a degree and a minimum of 2 years work experience. We are seeking an individual who wants to work long term in our field. Travel required. **Also seeking QMS auditors in Texas, Chicago and Los Angeles.**

Environmental Specialist:

Seeking bright, hard-working, articulate individuals for subcontract environmental, e-Stewards, R2, and Rios auditing in Philadelphia and Chicago. Minimum 3 to 4 years working experience in the environmental field and strong presentation skills is a must. An undergraduate degree is required preferably an environmental degree, however science engineering background is acceptable. Experience in ISO 14001 and OHSAS 18001 a must. Experience conducting Phase I and Phase II environmental site assessments a plus, but not required. Travel required. Candidates will be trained to conduct field auditing and also there is potential growth in the very exciting and rapidly growing greenhouse gas carbon emissions field.

Automotive Auditors:

Seeking subcontract TS 1649 lead auditors. Highly desired are those with automotive background and certification. Location of auditors is open. Must have a minimum of 6 years of automotive manufacturing experience with 2 years dedicated to quality assurance activities within the prior 10 calendar years, taken and passed TS 16949 lead auditor course, and assigned an IATF auditor number.

Written applications can be sent to Recruiter, Perry Johnson Registrars, Inc., 755 W. Big Beaver Rd., Suite 1340, Troy, MI. 48084 or via email to employment@pjr.com. ◆





**PERRY JOHNSON
REGISTRARS, INC.**
755 W. Big Beaver, Suite 1340
Troy, Michigan 48084 USA



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FREE Training! Exclusively from PJR!

PJR continues to expand their webinar topics to include: “ISO 9001:2015: Preparing for a Successful Transition” to “ISO 14001 Revision Update”! Check out PJR's current webinar schedule at www.pjr.com. Registration is easy. ♦



Upcoming Webinars:

Wednesday, November 18th
ISO 9001:2015: Preparing For
A Successful Transition

Wednesday, November 25th
ISO 9001:2015 Critical Points
of Review During the
Transition Audit Process

Wednesday, December 16th
ISO 9001:2015: Preparing For
A Successful Transition

Wednesday, December 23rd
ISO 9001:2015 Critical Points
of Review During the
Transition Audit Process

Wednesday, January 13th
ISO 9001:2015: Preparing For
A Successful Transition

